



Quality checker



Devon Link-Up is a charity run by and for people with learning disabilities and autism.



Our aim is to give people a voice and choice about things that are important in their lives.



We are looking to employ (give jobs to) 12 people with a learning disability or learning disability with autism as quality checkers.



The aim of these roles is to check how well different NHS services treat people with learning disabilities in hospital, at the doctors, dentist, chemist or opticians.



It is important that the people we employ have learning disabilities as the services being checked are for them so they are the experts.



We need three teams of quality checkers to work across Devon. The three areas will cover mid and north Devon, south and west Devon and Exeter and east Devon.



Each team will be supported by a Quality Checkers Mentor who will help you to do this role.



If you feel strongly about working with NHS services to make them easier for people with learning disabilities to use then this could be the job for you.



For more information or to ask for an application form please phone Jo Morgan, Chief Officer, on 07808053992 or email her at jom@devonlink-up.org



Job role

This role will include:



1. Working as part of a team to check different NHS services



2. Talking to different people so you can find out how good the service on offer is to people with learning disabilities



3. Carefully looking at different NHS services to see if they are able to meet the needs of people with learning disabilities



For example: have accessible information out on display, send easy read reminding people of appointments



4. Keeping notes of your thought and views which will later be written up with your recommendations (what the service could do better)



5. Speaking up about any worries or concerns you may have about how people are or aren't being treated



6. Talking to your mentor about any problems you may have or extra support you feel you may need



7. Going to regular team meetings



8. Attending training courses

Person specification (what we are looking for)



To carry out this role you need to be able to show us that:



- You are able to speak up about issues that affect people with learning disabilities



- You have used different NHS services in the past



- You can recognise what makes a service or appointment good or bad and can give reasons for this



- You can talk to a range of different people



- You are able to travel to different places by bus or train



- You can record your thoughts



- You are able to use a computer with or without support or are willing to learn to do this



- You have been part of a team before



- You have a sense of humour



- You will agree to have a DBS check done, attend regular team meetings and attend staff training



Closing date for applications forms is 09:00 on Wednesday February 13rd 2019



Interview date is Wednesday February 20th 2019